

Dear Clients:

It is our pleasure to present for your reference the latest Catalogue and Price List for the decorative door hardware.

Baton has accumulated the experience in the manufacturing and distribution of the security locking devices and related hardware since 1973. Since then, we have consistently provided clients with a wide range of high quality locking devices along with the edge necessary in today's security industry.

At Baton, our goal is to provide you with the highest quality not only in security products but also in customer service. To assist you with your product needs, our Customer Services Department is open from 8:00 AM until 4:30 PM Pacific Time, Monday through Friday.

The following pages show the product lines we constantly carry in our warehouse located at Garden Grove, California. Nevertheless, tooling, manufacturing as well as purchasing stock items are value added benefits of doing business with us. Your complete satisfaction is our goal. Please call our Customer Service Representatives at 1-877-baton99 (228 6699) and let us know how we can best serve you. Should you have any other needs regarding locking devices, please call our CSR at the following numbers:

<p>Toll free Tel : 1-877 - 228 6699          Fax: 1-866 - 228 6699</p>
<ol style="list-style-type: none"> <li>1. Mortise Door Lock, Low Profile Deadbolts, Tubular Latches and components</li> <li>2. European Profile Cylinders, Rim Cylinders, Key in knob and Mortise Cylinders</li> <li>3. Decorative Hardware</li> <li>4. Special locks for Payphone, Casino, Gaming and Vending Industries.</li> </ol>

<p>Toll free Tel : 1-800 - 395 8880          Fax: 1-888 - 395 8880</p>
<ol style="list-style-type: none"> <li>1. High security locks and devices of all kinds for Vending, Laundry, Casino and Video Gaming Industries</li> <li>2. Padlocks - Brass, Laminated steel, Hardened steel and Stainless steel for Coin-Op Industries and general public</li> <li>3. Do-it-yourself general hardware</li> </ol>

Sincerely,

Peace Hsu  
 President

## Terms and Freight Policy -

All prices are based on FOB our warehouse. Net 30 days can be arranged upon approval on open account others will be C.O.D. or prepaid. Any past due account is subject to a financial charge at 1.5% on unpaid balance billed monthly. No further shipment will be honored until account is brought back to current. Service charges will apply to all the returned checks. Unless you specify otherwise, will use a carrier and route of our choice. Claim for loss or damage in transit should be made by you against the carrier. All goods are shipped at the customers risk; our responsibility ceases upon delivery in good order to the carrier.

## Receipt and Return Goods Policy -

Any discrepancy regarding the shipment must be claimed within five(5) days after merchandise received. Any return item should be received within 30 days of invoice date. A "RGA" number must be obtained from our CSR Department prior to the merchandise returned. The returned goods must be in original packaging and salable condition. There will be a 25% restocking charge and freight on merchandise returned or refused for reasons other than defect or incorrect shipment. No special or custom made order can be returned other than factory defect.

## Orders and Cancellations -

Order and/or cancellations will not be processed without written confirmation from customer. Any order shipped before written request of cancellation or change is received will incur handling charges as stated above. Special orders and custom made items are not cancelable after a period of 3 days from date of order. Partial orders shall be accepted by the customer and paid for at the contract prices and terms. Order received by Baton constitute acceptance of terms outlined in this document. Baton is not responsible for any loss or damage due to delays or extended delivery dates of goods.

## Limited Warranty -

Baton warrants that its products will be free from defects in materials and workmanship (excluding oxidation or discoloration) for a period of one year from the date of sales to the user. Our only obligation will be to replace the defective product or parts upon inspection, together with proof of purchase from one of our agents dated within the warranty period. **We assume no liability for any labor charges regarding the removal or reinstallation of the products; nor will we cover any freight, postage, traveling or handling expense relative to the product. Damage caused by accident, misuse, abuse or improper installation are not covered by this warranty. Except as expressly stated herein, there is no warranty, whether expressed or implied, provided by Baton. No other person has authority to assume any obligation or liability in addition to this warranty.**

## Validity and Special Note -

This catalogue with Price List enclosed is good for six (6) months from the date issued and supersedes all previous catalogues and Price Lists. Baton is not responsible for any typographic errors or errors in indication.

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